

Stephen Booth

stephenbooth.uk@gmail.com / +44 7703 565 785 / 46 Gough Road, Birmingham, B11 2NG, UK

May 2007 to Present: Technical Lead, Service Birmingham (seconded from Birmingham City Council) – Provide technical leadership and consultancy to Business Transformation projects. Develop procedural and support documentation. Audit procedural and support documentation developed by external suppliers. Investigate, evaluate, recommend and procure solutions to technical needs. Analyse business functional requirements and advise on solutions. Facilitate communication between different groups by providing a common lexicon and translation matrix for jargon.

- Provided technical leadership to major financials project to implement invoice scanning
- Implemented receipt printing at 5 locations whilst ensuring that existing solution continued to work until switch over
- Developed methodology for secure transfer of highly confidential electronic documents by non-technical staff
- Achieved 75% saving on automated PDF and TIFF production in ad-hoc payments system
- Developed policy for storage of electronic documents to consolidate from 5 independent silos to one shared repository
- Gained foundation certification in PRINCE2 and ITIL

April 2006 to April 2007: Oracle DBA, Service Birmingham (seconded from Birmingham City Council) – Provide support and technical consultancy to projects. Install and configure Oracle software. Size and create databases using Oracle RDBMS. Support Oracle databases for projects from initiation to Go-Live and hand over to production 1st and 2nd line support teams. Advise hardware, storage, network, OS and applications support teams on matters relating to the databases used by projects. Provide 3rd line support to production systems.

- Developed diagnostic tools to resolve database performance and other issues
- Specified, procured, installed and configured Sun servers running Oracle and various applications for projects, installed and configured applications and Oracle RDBMS software
- Resolved complex problems on production systems in a timely manner as third line support to minimise downtime
- Ensured comprehensive hand over of systems ahead of Go-Live to first and second line support
- Managed test lab environment to ensure that projects had space and equipment needed from initial inception through development and testing to Go-Live.
- Updated Database Security Standards document to take account of developments

June 2004 to April 2006: Oracle DBA, Birmingham City Council - Provide support and technical consultancy to projects.

- Specified, procured, installed and configured Sun servers running Oracle and various applications for projects, installed and configured applications and Oracle RDBMS software
- Resolved complex problems on production systems in a timely manner as third line support to minimise downtime
- Ensured comprehensive hand over of systems ahead of Go-Live to first and second line support
- Managed test lab environment to ensure that projects had space and equipment needed from initial inception through development and testing to Go-Live.
- Updated Database Security Standards document to take account of developments

December 1999 to June 2004: Client Server Analyst/Technical Analyst, Birmingham City Council - Provide support and technical consultancy to projects.

- Achieved significant costs savings, totalling over £1million, through introduction of open source products to replace commercial products in a variety of projects
- Specified, procured, installed and configured over 100 Sun servers running Oracle and various applications for projects, installed and configured applications and Oracle RDBMS software
- Resolved complex problems on production systems in a timely manner as third line support to minimise downtime
- Ensured comprehensive hand over of systems ahead of Go-Live to first and second line support
- Managed test lab environment to ensure that projects had space and equipment needed from initial inception through development and testing to Go-Live.
- Created and maintained Database Security Standards document

October 1998 to November 1999: Oracle DBA, Sema Group – Support and maintain HP servers running HP-UX and Oracle under facilities management contract.

- Performed maintenance of servers to keep unplanned downtime below that allowed in the Service Level Agreement
- Designed, developed and implemented a DataMart to produce Management Information on system usage, saving approximately 3 hours of work a day for one team member (on a rota) so releasing them for other duties
- Re-organised disk usage on core server to improve application response times by up to 5% for typical transactions
- Performed on-call support to resolve issues out of hours